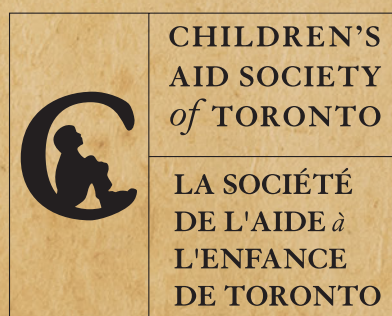


ANNUAL REPORT 2015-2016



Our Vision

A city where children are safe, families are strong
and communities are supported.

Une ville où les enfants sont en sécurité, les familles sont fortes
et les communautés sont prises en charge.

建造一個兒童感到安全而家庭和社區被受支援的城市

ایسا شہر جہاں بچے محفوظ ہوں، خاندان مضبوط ہوں
اور کمیونٹیوں کی مدد کی جاتی ہو۔

Magaalo carruurta ay badbaado yihiin, qoysasku ay xooganyihiin
iyo bulshada ay taageerto.

Một thành phố nơi trẻ em được an toàn, gia đình vững mạnh
và các cộng đồng được hỗ trợ.

एक ऐसा शहर जहां बच्चे सुरक्षित हों, परिवार मज़बूत हों,
एवं समुदायों को समर्थन दिया जाता हो।

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MESSAGE FROM Our CEO & Board Chair

This year, the Children's Aid Society of Toronto celebrates its 125th year of strengthening families and protecting children from abuse and neglect. Toronto in 1891, was a rapidly growing, industrial and commercially-focused city of 181,000 people, but lacked a formal organization that was committed to making the city a more 'humane' place for all of its inhabitants. A few years prior, a socially conscious 23-year-old reporter, John (JJ) Kelso, witnessed the plight of abandoned and neglected children in the city's cluttered and mostly miserable inner core, sharing laneways with near starving, stressed and overworked street horses. He asked in a letter published in a local newspaper, "Why don't we have a society for the prevention of cruelty?". Donations soon began arriving for such a society and Kelso launched the initial humane and children's aid movements, whose long list of objectives included:

- Stop cruelty to children
- Rescue children from vicious influences and remedy their conditions
- Put humane literature into schools and homes
- Encourage everybody to practice kindness to animals and each other.

Kelso was a progressive advocate for those people who had no voice in the Toronto of the late 19th century. His vision and sense of equity inspired then, as it continues to inspire us today, in every facet of the work we do for the children, youth and families of our City.

The work we've been doing to better engage and inspire the communities we serve continues to be a focus for both our staff and Board of Directors. Committed not only to strong governance, but also to understanding the factors that influence our work, this year our Board established a task force to study the issue of over representation of Black children in the care of the Society. This is a topic that is very important to the community we serve, and clearly one we need to fully understand in order to begin to resolve. To do so, we have analyzed several years of service data that is helping us to better understand some of the key focus areas. We have shared this data with the community, and in doing so, have become the first CAS in the province to make this type of information public with a commitment to improve upon it.

The child welfare sector in Ontario is approaching a crossroads. Over the past year there has been a significant amount of broad, public scrutiny in the form of media

articles, a public coroner's inquest and a report from the Office of the Auditor General of Ontario. These reviews have added a sense of urgency for change in a child welfare system that is large, fragmented and complex, to ensure that it works in the best interests of our most vulnerable children and families. Our agency has always committed itself to working with our provincial partners and sister agencies, to explore ways of making the sector more responsive, understandable and equitable for everyone. We have worked closely with the Ontario Association of Children's Aid Societies (OACAS) and the Ministry of Child and Youth Services (MCYS) to agree on a mutually accountable, consistent and transparent process for implementing, measuring and reporting on our progress in the following key areas of child welfare work:

- Implementing quality and performance initiatives
- Improving the competence and expertise of sector human resources
- Improving the structure of the system
- Improving governance practices
- Child Protection Information Network (CPIN) deployment and sustainment
- Commit to common data reporting
- Move forward with Truth and Reconciliation for Aboriginal People
- Improving service delivery

This transformative work will impact every part of our organization and make us an even better children's aid society. As we work to implement new processes, we will continue to do what has made us a respected leader in our field and one of the top 'learning' child welfare agencies in the country. We will continue to protect and foster children in need, promote child abuse prevention, educate the public on our role and the value of a strong CAS, seek permanency for children and strive for excellence in the service of children, their families and their communities. Just like JJ Kelso advocated for 125 years ago.

Any success that we achieve as an agency is done so through the strength and dedication of our staff, resource parents, volunteers, community partners, the Ministry of Children and Youth Services and through the generosity of the Children's Aid Foundation. Each of their contributions of expertise, resilience, time, community building and financial support, has over the past year, allowed us to provide service and the prospect of a purposeful and better life to over 21,000 children and youth.

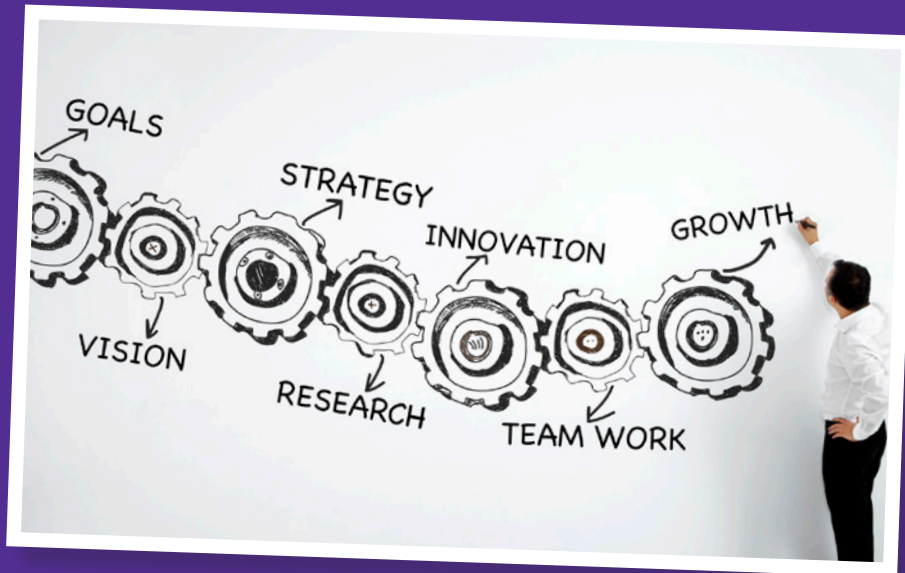


Anthony Fralick
Chair, Board of Directors



David Rivard
Chief Executive Officer

NOTABLE Accomplishments



Our Child Welfare Institute in collaboration with social work researchers from U of T, received a grant of over \$110,000 to study and document the well-being of Canadian adults who are childhood sexual abuse and physical abuse survivors, compared to those among their peers who were not abused in childhood.



In an effort to be more transparent in our service to the Black community and to begin to address the concerns of the over representation of Black children and youth in our care, we were the first CAS in the province to host a series of public consultations with Black stakeholders, clients and community members to share with them our service data, solicit their advice on how to improve our relationship and to commit to improving our service to them.

With the goal of inspiring the 'voice of our youth' and improving the services we provide to them, in October 2015 we established our first ever Youth Consultant Council. Led by and comprised of former youth in care or youth receiving Continued Care and Support, the Council is supported by two Child & Youth workers. The purpose of the Council is to:

- bring creativity, optimism and enthusiasm for change and improvement to the work we do and the services we provide
- provide the youth with a voice to contribute to decision-making regarding service delivery and new programs
- improve our service by empowering our youth to bring forward issues and concerns related to services they receive
- encourage our youth to actively advocate and participate in action required to bring about change



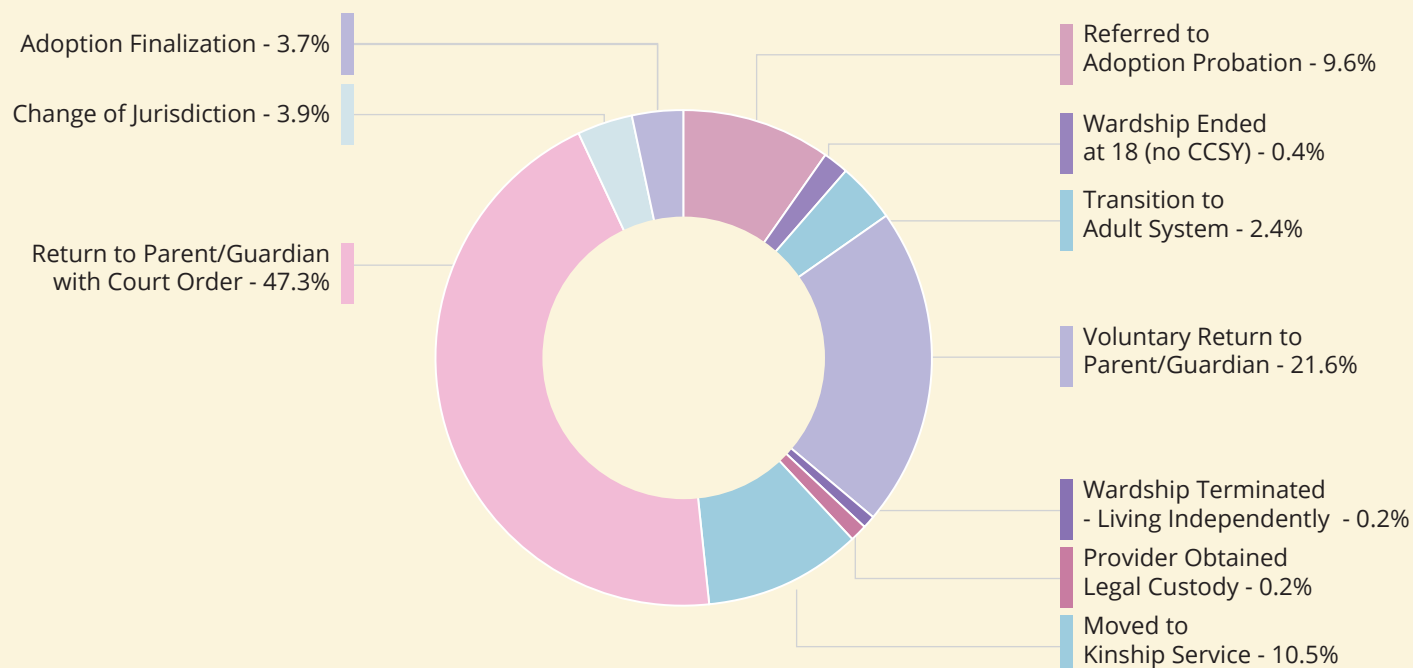
Our annual Child Abuse Prevention Month Campaign saw us collaborate with Native Child and Family Service, Catholic CAS of Toronto, Jewish Child & Family Services, BOOST Child & Youth Advocacy Centre and Bell Media, to develop a radio campaign that featured over 100 locally aired radio spots, stressing the importance of the public's 'duty to report' even suspected child abuse or neglect.



In partnership with Share Newspaper, we published a 5 part editorial series outlining our agency's commitment, service philosophy, and support of Toronto's Black Community, including one editorial co-authored by two young-adults, one former youth in care, and a Master of Social Work student intern.



Children and youth discharged from care



Snapshot of our work

Referrals that Resulted in a Service Record

13,195 2014-15

14,089 2015-16

Investigations Completed

7,025 2014-15

7,883 2015-16

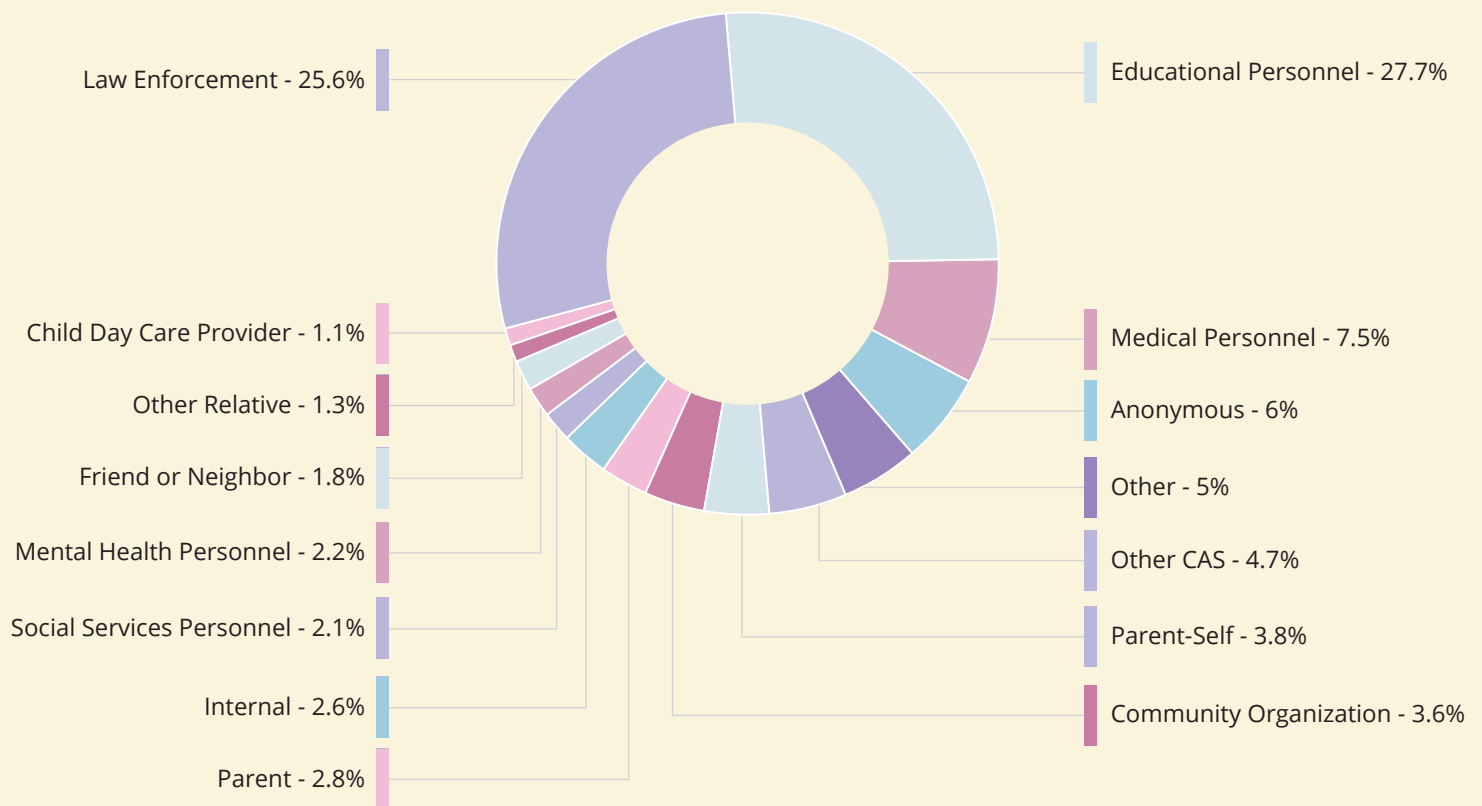
Ongoing Family Service Cases

2,284 2015-16

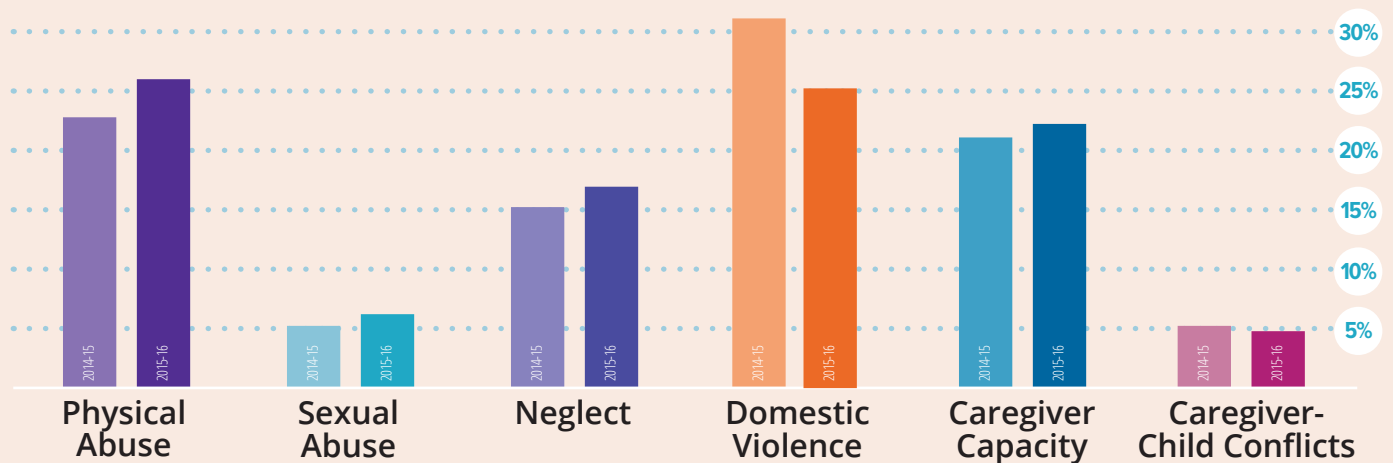
2014/15 2015/16

40	40	Families Served by FASD Respite Program
51	62	Families Served by Therapeutic Access Centre
59	89	Adoptions Completed
590	365	Adoption & Former Crown Wardship Disclosure
558	358	Families Receiving Adoption Subsidies
192	194	Kinship Service Families (out of care, monthly average)
124	119	Speaker's Bureau Presentations
382	415	Volunteers
212	185	Foster / Kin Families
N/A	47	Social Work Students Placement (BSW/MSW/IESW)

Top 15 referral sources



Allegations



Financials

Revenue By Source	2014-15	2015-16
Government of Ontario	156,889	162,043
Government of Canada	3,667	3,775
Children's Aid Foundation	3,662	3,428
Sundry	1,870	1,732
Total	166,088	170,978

Government of Ontario Revenue by Program	2014-15	2015-16
Child Welfare Program	154,138	159,486
Generic contracts	1,707	1,689
OCBe	1,044	868
Total	156,889	162,043

Expenses	2014-15	2015-16
Salaries & Benefits	85,978	85,786
Boarding	46,971	49,709
Other	32,955	34,267
Total	165,904	169,762

Summary of Operations	2014-15	2015-16
Revenue	166,088	170,978
Expenses	165,904	169,762
Excess of revenue over expenses	184	1,216

Audited financial statements are available upon request.

Board of Directors

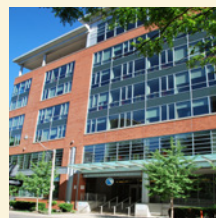
Executive Committee

Anthony Fralick, Chair
 Sheila Jarvis, Vice-Chair
 Tony Veneziano, Treasurer
 Jamil Jivani, Secretary
 David Rivard, Chief Executive Officer

Board Members

Marv Bernstein	Steve Malone
Gerry Connelly	Ramona Oss
Karen Engel	Haroldene Peters
Mark Foerster	Kanchan Rakhra
Barbara Hopper	Eva Serhal
Yeugenia Kazantseva	Athavan Thulakanathan
Victoria Kondo	Margot Trevelyan
Niru Kumar	

Branches



CENTRAL BRANCH
 30 Isabella Street



NORTHWEST SITE
 20 De Boers Drive



SCARBOROUGH BRANCH
 843 Kennedy Road

1891

125 YEARS OF SERVICE



1891

On October 29th, the Children's Aid Society of Toronto was incorporated



1892

First Children's Aid shelter opens at 18 Centre Street



1919

Vera Moberly introduced 'boarding room' care

1920

First foster home program in Canada established



1925

The Children's Aid Society of Toronto received its first provincial grant



1941

Adoption policy updated to focus on 'best interests of child'



1979

Children's Aid Foundation established



1975

Infant's Home celebrates 100th anniversary

1957

Agency changed its name to the Children's Aid Society of Metropolitan Toronto



1950

The agency "radio car" kept field workers in touch with the office via two-way radio

1999

Intake Branch centralized to provide a single point of access for service



1985

Pape Adolescent Resource Centre opens



1993

Access Work plan positioned the Society to respond better to the racial, cultural and linguistic diversity

1994

Board of Directors passed policy approving Same Sex Fostering and Adoption



2008

Vision, Mission and Values statements introduced

2006

The Board of Directors approved the Anti-Oppression, Anti-Racism Policy (AO/AR)



2004

The Province introduced Transformation Agenda, a service model emphasizing child safety, familial relationships, and early permanency planning

2013

The Child and Youth Advocacy Centre was launched, it is a joint project with CAST, CCAS, BOOST, and Toronto Police Services

2014

All staff are provided with laptops to support service delivery



2015

Preparation to launch the Child Protection Information Network (CPIN) with the Ministry



2016