

BOARD INFORMATION NOTE

Compliance with the Ministry's Accountability Agreement

June 9, 2022

Audit and Finance Committee

ISSUE: To provide the Board of Directors an update on the status of accountability agreements for CAS of Toronto, which is under the purview of the Audit and Finance Committee.

Background:

In November 2014, CAS of Toronto signed its second Accountability Agreement with the Ministry of Children and Youth Services (MCYS) for a two-year term (2014/15 and 2015/16) which is now the Ministry of Children, Community and Social Services. This Agreement remains in effect until it is replaced by a subsequent Agreement. The purpose of this Accountability Agreement is to:

- clearly outline roles and responsibilities for the Ministry and the Society; and,
- operationalize these roles and responsibilities into a set of expectations for Society performance, including the metrics and processes through which performance will be monitored and assessed as well as the processes for identifying excellence and implementing quality improvement.

Requirements of CAS Toronto under the accountability agreement include:

Requirement	CAS Toronto Status
Having a plan with strategic goals and objectives which is informed by community stakeholders	CAS Toronto Strategic Priorities
Measuring, monitoring and evaluating its progress towards its goals and objectives	KPIs for Strategic Priorities
Regular Board reporting around progress towards its goals and objectives	KPI reporting to Q&O Committee and Board through CEO
Monitoring service performance against Ministry standards	Ministry QIPs – submissions have been suspended by the Ministry during COVID-19 pandemic
Collecting and reporting around Ministry identified performance indicators	Ministry has taken over responsibility around PI reporting through the new BIPD unit. All sector agencies are awaiting further details around PI reporting.
Annual balanced budget	Fiscal 2021-22 budget is balanced

Since the change in government in 2018 and subsequent restructuring at the Ministry of Children Community and Social Services, our agency and our sector colleagues have not been engaged in any discussions regarding entering into a new/updated Accountability Agreement.

Equity Review:

The information in this Information Note complies with the principles of the Board Equity Lens. The information note does not create barriers to equity or negatively impact marginalized groups and those over-represented in the child welfare system; in the alternative, any barriers or negative impacts will be mitigated as set out in the Note. (Please check box for compliance.)

Attachment(s):

The full Accountability Agreement can be found within the Board portal, in the Audit & Finance Committee section.